



Shipping Cremated Remains with the US Postal Service

April 2020



Shipping Cremated Remains

The United States Postal Service® is working to make shipping loved ones easier. USPS is the only shipping company that ships cremated remains and has instituted some rules to make sure loved ones are safely delivered.

❖ All remains, human or pet, must be shipped via Priority Mail Express®.



❖ Priority Mail Express® is overnight shipping for delivery by 10:30 AM with available delivery on Sunday and holidays.

❖ Labels must include an Intelligent Mail package barcode for USPS Tracking®.

USPS Tracking®

FREE

❖ Other services such as a return receipt, additional insurance above \$100, or signature options are available.

Extra Services

☐ No Delivery on Saturdays

☒ I am shipping Cremated Remains

Insurance

Insurance for packages valued up to \$100

FREE

☒ Signature Required

FREE

☒ Do not allow an Electronic Signature [i](#)

Electronic Signature Information

Many service types or extra service options require that the recipient sign for the delivery. If recipients prefer, they can sign up for Electronic Signature on File which allows them to provide an electronic signature to USPS to be used in lieu of a physical signature, allowing these items to be left at the destination even if the recipient is not present. This option allows you to opt-out of Electronic Signature for this package and require a physical signature upon delivery.



Let's get started. Where can I get shipping supplies?

- ❖ You need an online USPS account or a Business Customer Gateway (BCG) account at USPS.com to place a shipping supplies order from the USPS Postal Store.
- ❖ Go to usps.com <https://www.usps.com/> and either register as a new user or sign in if you already have a USPS account.
- ❖ USPS provides the following free shipping supplies designed specifically for cremated remains.
 - ❖ Visit our Postal Store at <https://store.usps.com/store/home> and search on the Key Words: Cremated Remains
 - ❖ Cremated Remains Label 139
 - ❖ Cremated Remains Priority Mail Express box
 - ❖ Cremated Remains Kit 1 – Human and Animal
 - ❖ Cremated Remains Kit 2 – Human and Animal



Increased visibility and improved packaging

Label 139 - On all 4 sides, top, and bottom of your shipment



- Full Die Cut sturdy box will assist with identifying Cremated Remains shipments end to end in the Postal Network

Outside Dimensions	Inside Dimensions
15-1/16" (L) x 10-9/16" (W) x 10-1/2" (H)	14-1/2" (L) x 10" (W) x 9-1/2" (H)



Label 139 Cremated Remains Label Measurement 4" x 6"



Cremated Remains - Label 139

Roll of 100
\$0.00



Cremated Remains Human – Kit 1 & Kit 2



Cremated Remains Human Kit 1

1 box, Priority Mail Express Tape
14-1/2 in x 10 in x 9 in
\$0.00



Cremated Remains Human Kit 2

1 box, Priority Mail Express Tape,
Bubble Cushioning, Self-Sealing
Plastic Bag, Publication 139
14-1/2 in x 10 in x 9 in
\$0.00



Cremated Remains Animal – Kit 1 & Kit 2



Cremated Remains Animal Kit 1

1 box, Priority Mail Express Tape
9 in x 7-1/4 in x 5 in
\$0.00



Cremated Remains Animal Kit 2

1 box, Priority Mail Express Tape,
Bubble Cushioning, Self-Sealing
Plastic Bag, Publication 139
9 in x 7-1/4 in x 5 in
\$0.00



Increased visibility within USPS

- ❖ Cremated remains parcel scans create proactive, real time alerts within USPS based on the Service Type Codes in the Intelligent Mail parcel barcode (IMpb). These internal alerts help us provide world class service for these very important shipments.
- ❖ It's important to generate an IMpb USPS Tracking barcode for your shipment with these unique Service Type Codes (STCs).

STC	Description of STC
090	PME Post Office (PO) to Addressee Signature Requested
091	PME PO to Addressee Signature Waived
092	PME PO to Addressee Return Receipt
093	PME PO to Addressee with Insurance



How do I generate a shipping label with a USPS Tracking barcode?

- ❖ To create a shipping label go to Click-N-Ship® on the USPS website at <https://usps.com/business/postage-options.htm>
- ❖ Ask your existing PC postage provider if they can create a cremated remains Priority Mail Express Mail® shipment with the appropriate unique STC.



Resources

- ❖ Link to Publication 139 How to Package and Ship Cremated Remains

<https://about.usps.com/publications/pub139.pdf>

- ❖ Local Postmaster

- ❖ Mailing & Shipping Solutions Center 1-877-672-0007



Questions

